



October 2008

Dear Client:

Thank you for ordering your home medical equipment, supplies and professional services from Home Care Medical. Because your health and satisfaction are our major concerns, we are committed to providing you with the very best equipment, supplies and service. Our 35 years of experience and our reputation in the health care community are such that you can feel confident about our ability to fulfill that commitment.

This booklet is intended to provide you with the information you need as a client of Home Care Medical. Please read through it because it includes policies and procedures affecting our client-provider relationship.

If you have questions about information in this booklet or anything related to the equipment, supplies and service we provide, please call us. Home Care Medical's regular business hours are Monday through Friday from 8:00 am to 5:00 pm. We also have 24-hour emergency service.

Thank you for choosing Home Care Medical.

Sincerely,

John Teevan  
President

## *Home Care Medical's Mission Statement*

***Home Care Medical, Inc. is committed  
to enhancing the quality of life of those we serve.***