To learn more about our home medical equipment and supplies, please feel free to visit one of our retail stores and product showrooms at:

- **Home Care Medical | Milwaukee Retail Store (photo at right)**
  4818 South 76th Street
  Milwaukee, Wisconsin 53220
  Ph 414.423.8800

- **Home Care Medical | West Bend Retail Store**
  1709 South 18th Avenue
  West Bend, Wisconsin 53095
  Ph 262.957.5501

Home Care Medical is very proud of its broad selection of high quality ventilator products and services, award-winning team of health care professionals, and acknowledged commitment to quality. We look forward to working with you to provide the best+fit for your patients.

For questions or more information regarding our best+fit program, please call 262.786.9870 x536.

Accredited by the Joint Commission since 1990, Home Care Medical has been serving Southeastern Wisconsin as a leading provider of ventilator therapy for nearly four decades.

The goal of Home Care Medical’s best+fit Ventilator Care Program is to ensure each patient receives the appropriate ventilator system for the duration of their need.

Achieving this objective aligns with Home Care Medical’s mission to enhance the quality of life of those we serve.

Our Ventilator Care Program is a collaboration between the patient, family members and caregivers with Home Care Medical’s respiratory therapists, certified dietitian and registered pharmacists. In addition, we work closely with the patient’s physician, hospital discharge coordinators and home health agency personnel to ensure the patient’s transition from the hospital to the home. Our collective goal is to provide the training and support necessary to enable the ventilator-dependent patient to live at home safely – and to achieve the highest level of independence.
As a full-service home medical equipment provider, Home Care Medical’s experienced staff can suggest additional products and services to enhance the patient’s quality of life, foster independence, and increase patient safety.

These products include: pulse oximeters; incentive spirometry; nebulizers; ambulatory aids; wheeled walkers, wheelchairs and scooters; bathroom safety products; aids for daily living, and much more.

Home Care Medical has been providing retail service to the community since 1974. We recently remodeled and expanded our flagship store in Milwaukee. All lines of care are represented along with certified orthotic and prosthetic fitters and highly trained Personal Care Consultants. In addition, we have a second retail location in West Bend, near the West Bend Clinic to serve Washington County and points north.
best+fit systems

Home Care Medical’s best+fit ventilator systems include:
A. Pulmonetic LTV Vent
B. Newport HT 70 Vent
C. Respironics Trilogy Ventilator

Why Choose Home Care Medical?
Our reputation makes us different. Home Care Medical has been dedicated to the local community since 1974. Our company is known locally and throughout the home care industry for our outstanding quality and service. The care and support we provide to our clients is unparalleled. In 2012, our patients reported an overall satisfaction rating of 97.4%. Their satisfaction and safety is the result of our full-line approach to home health products and services, award-winning team of health care professionals and acknowledged commitment to quality.

Our extensive experience sets us apart.
Home Care Medical is pleased to have been named HME Provider of the Year from WAMES – Wisconsin Association of Medical Equipment Services in 2012. This recognition from WAMES represents Home Care Medical’s ongoing commitment and dedication to excellence.
Respiratory Clinical Support Staff:
Coordinate discharge and set-ups for new respiratory patients. They are our lead in handling customer questions and concerns.

Respiratory Support Coordinators:
Help with scheduling, coordinating compliance, and working closely with Respiratory Intake Specialists to meet the needs of our customers.

Respiratory Intake Specialists:
Process calls from clients and referrals that are placing initial and ongoing orders for respiratory products and services.

Home Care Technicians:
Are trained to deliver, set-up and educate patients on oxygen therapy equipment. They teach clients on the safe and effective use of the equipment.

Our goal is to make the process of living at home or an alternative site on a ventilator more personal and comfortable by instilling confidence and empowering both the patient and the caregivers. This is what saves lives . . . caregivers who have the confidence to perform routine tasks and handle emergency situations.

While the patient is still hospitalized, we assist coordination of educating caregivers about everything from anatomy and physiology of the pulmonary system, tube feedings, tracheostomy care and medication compliance to equipment management and emergency procedures. The patient is not released from the hospital until the caregiver is competent or demonstrates essential caregiving and ventilator management. This is provided by a coordinated effort of hospital and homecare personnel to meet the needs of every patient, family and home environment.

Our patient’s safety comes first. From the initial set-up with our home assessments for our best+fit Ventilator Care Program, we take every opportunity we can to ensure the health and safety of our patients.

Home ventilator management requires a significant array of equipment. A typical set-up may include: a ventilator, humidifiers, portable suction machines,
Home Care Medical’s product selection is expansive. Our staff is highly qualified and our service is unparalleled. Our team of Respiratory Therapists, Respiratory Specialists, EMTs, Home Care Technicians and support staff have over 160 years of combined respiratory care experience. Primary duties of the respiratory team are delineated as follows:

- **Respiratory Therapists:**
  Teach utilization of equipment to users and family members and provide patient care for people needing ventilators (invasive and non-invasive), apnea monitors, oxygen, suction and pulse oximetry.

- **Respiratory Specialists/Emergency Medical Technicians:**
  Follow-up on patients new to oxygen. They evaluate patients for the most appropriate oxygen delivery system, which could be LOX, concentrator, oxygen conserving device or a self-filling oxygen system. They also review the home safety aspects of having oxygen in the home, including oxygen outcomes and compliance monitoring.

**Interdisciplinary Team**
Our program begins with an organized Interdisciplinary Team that consists of a detailed care plan, to ensure a successful transfer home.

- Respiratory intake
- Insurance verification specialist
- IV/enteral nurses
- Ventilator management coordinator
- Respiratory therapist – assigned to the case
- Various staff members from the discharging facility
- Family / caregivers
- Discharge planner / case manager

It is vital that the home environment be thoroughly assessed for electrical power needs to ensure that outlets are properly grounded and circuits can handle additional power, if needed.
Continuation of Care
Our Ventilator Care Program assists in the management of chronic respiratory insufficiencies and/or respiratory failure, which requires invasive “home” mechanical ventilation. Our experienced clinicians or respiratory therapists are trained to manage some of the most medically challenged and complex – but rewarding – patients and their families.

We are pleased to offer the following Continuation of Care:

- Clinical and environmental patient assessment – monthly/quarterly
- Equipment review and management
- Reviewing and assessing ongoing supply needs
- Ongoing competency review
- Respiratory therapist available 24 hours / 7 days a week

Transition Home
Once at home, the patient and caregivers are initially visited on a daily basis by their assigned respiratory therapist during the first week. When the caregiver is comfortable with the ventilator, the respiratory therapists visit the patient three times a week – then gradually the visits are reduced to once a month or quarterly, depending on the needs of the patient and the caregivers. A presence in the home and building a partner relationship with the caregivers is what ensures successful treatment and patient safety.

In addition to the training provided in the hospital and scheduled home visits, Home Care Medical’s Ventilator Care Program provides:

- Initial home environment assessment (prior to discharge)
- Meeting patient and caregivers at home upon discharge
- Organization and management of the equipment and supplies
- Continuation of ventilatory management training as needed
- Clinical liaison between family, caregivers, physician and discharge coordinator

best+fit program

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Tube feeding pumps (oxygen, pulse oximetry and nebulizers). It is vital that the home environment be thoroughly assessed for electrical power needs to ensure that outlets are properly grounded and circuits can handle additional power, if needed.

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